

Exercise walk-through

Motivation ■ 4.6

eXercise

You must be able to

- contrast **drive-reduction** 驱力降低 with **arousal** 唤醒 theory
- state what the **Yerkes-Dodson** relationship predicts
- distinguish **intrinsic** 内在 from **extrinsic** 外在 motivation
- describe a **hierarchy of needs** 需要层次 and one criticism of it

Method — Two accounts

Drive-reduction: a physiological need creates a drive, and behaviour reduces it, restoring balance. This handles hunger and thirst but not curiosity or risk-seeking, where behaviour **raises** arousal.

Method — Yerkes-Dodson

Performance is best at a **moderate** level of arousal, and the optimum is lower for difficult tasks than for easy ones. Both too little and too much arousal impair performance.

Method — Intrinsic and extrinsic

Intrinsic motivation comes from the activity itself; **extrinsic** from an external reward or consequence. Rewarding an already intrinsically motivating activity can reduce interest once the reward stops — the **overjustification** effect.

Method — A hierarchy of needs

Needs are arranged from physiological and safety, through belonging and esteem, to self-actualisation, with lower needs said to take precedence. The criticism is that the ordering is not fixed: people pursue meaning and belonging under severe deprivation.

Practice 2.1 ■ 2 marks

State one behaviour drive-reduction theory explains well and one it explains poorly.

Solution 2.1

Method: Two accounts

Worked steps

explains well: hunger or thirst, where behaviour reduces a physiological need **B1**;
explains poorly: curiosity or risk-seeking, where behaviour raises arousal **B1**.

Practice 2.2 ■ 2 marks

State what the Yerkes-Dodson relationship predicts about difficult tasks.

Solution 2.2

Method: Yerkes-Dodson

Worked steps

performance is best at moderate arousal **B1**, and the optimum is lower for difficult tasks than for easy ones **B1**.

Practice 2.3 ■ 1 mark

A child who enjoyed drawing is paid for each picture and later stops drawing for pleasure.

- (a) Name the effect.
- (b) State the practical warning it gives.

Solution 2.3

Method: Intrinsic and extrinsic

Worked steps

(a) the overjustification effect **B1**. (b) rewarding an already intrinsically motivating activity can reduce interest once the reward stops **B1**.

Exam-style 3.1 ■ 1 mark

Performance on a very difficult task is best when arousal is

A as high as possible

B relatively low

C absent

D irrelevant

Solution 3.1

Method: Yerkes-Dodson

A as high as possible

B relatively low



C absent

D irrelevant

Worked steps

B. the optimum level of arousal falls as difficulty rises.

Exam-style 3.2 ■ 1 mark

Reading for pleasure with no external reward is

A extrinsic motivation

B intrinsic motivation

C drive reduction

D overjustification

Solution 3.2

Method: Intrinsic and extrinsic

A extrinsic motivation

B intrinsic motivation



C drive reduction

D overjustification

Worked steps

B. the activity itself supplies the motivation.

Exam-style 3.3 ■ 1 mark

A workplace introduces bonuses for a task employees already found satisfying.

- (a) State one risk.
- (b) Explain how the scheme could be designed to avoid it.

Solution 3.3

Worked steps

- (a) the bonus may replace intrinsic satisfaction and reduce effort when it ends **B1**.
- (b) tie recognition to competence and progress rather than to each unit of output **B1**, since feedback about mastery supports intrinsic motivation instead of substituting for it **B1**.