

Exercise walk-through

Protocols ■ 14.1

eXercise

You must be able to

- explain why a **protocol** is essential, and the benefit of a **layered** model
- describe the four layers of the **TCP/IP** suite
- state the purpose of **HTTP, FTP, SMTP, POP3, IMAP, BitTorrent** and compare **TCP/UDP**

Method — Why protocols, and layers

A **protocol** is an agreed **set of rules** for communication — the data **format**, the **order** of messages, their **meaning**, **timing** and **error handling**. Both ends must follow the same rules or the bytes are meaningless.

Networking is split into **layers**, each with one job, talking only to the layers above and below. Benefits: **modularity** (swap one layer without touching the others), **standardisation**, and **abstraction**.

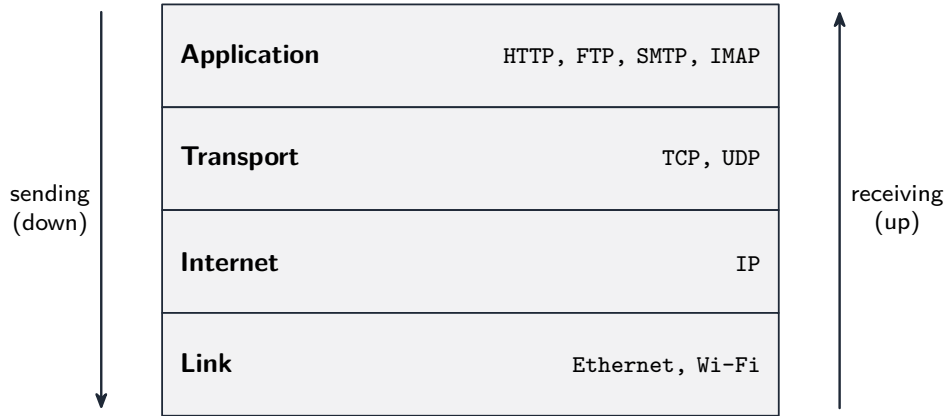
Each layer has one job:

- **Application** — provides network services to programs (HTTP for the web, SMTP for email).
- **Transport** — splits the data into **packets** and provides reliable, in-order delivery (TCP) or fast send-and-forget (UDP); adds **port numbers**.
- **Internet** — adds **IP addresses** and **routes** the packets across networks.

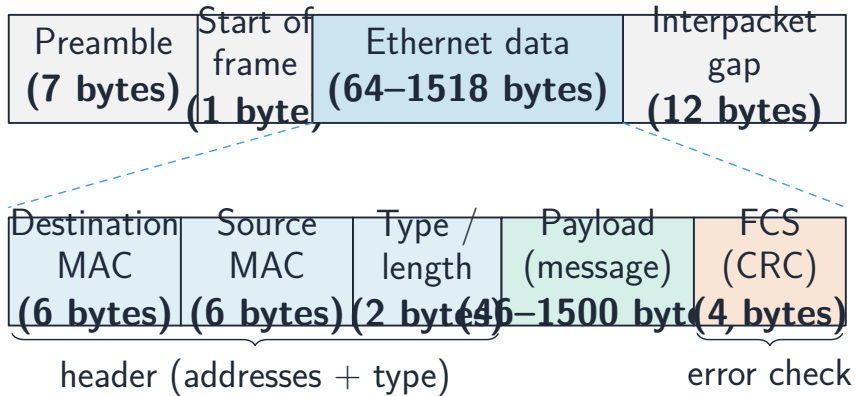
Method — Why protocols, and layers

- **Link** — sends the bits over the physical connection (Ethernet, Wi-Fi) using **MAC addresses**.

Method — Why protocols, and layers



Method — Why protocols, and layers



An Ethernet frame carries the protocol data

Method — TCP vs UDP (transport layer)

- **TCP — connection-oriented**: reliable, in-order delivery, retransmits lost packets (HTTP, email). Higher overhead.
- **UDP — connectionless**: send-and-forget, no ordering or acknowledgements (streaming, gaming, DNS). Low overhead.

Method — Application protocols

Protocol	Purpose
HTTP	fetch web pages
FTP	transfer files
SMTP	send email
POP3 / IMAP	retrieve email (IMAP keeps it on the server)
BitTorrent	peer-to-peer file sharing

Practice 2.1 ■ 1 mark

State what a **protocol** is.

Solution 2.1

Worked steps

An agreed **set of rules** governing how devices communicate (format, order, meaning, timing, errors) **B1**.

Practice 2.2 ■ 1 mark

State **one** benefit of using a **layered** model for networking.

Solution 2.2

Worked steps

Any one: **modularity** (change one layer without the others); standardisation/interoperability; abstraction (hide details) **B1**.

Practice 2.3 ■ 2 marks

Name the **four** layers of the TCP/IP suite, **from top to bottom**.

Solution 2.3

Method: Why protocols, and layers

Worked steps

Application → Transport → Internet → Link **B1 B1** *layers, correct order.*

Practice 2.4 ■ 1 mark

State which protocol is used to **send** an email.

Solution 2.4

Worked steps

SMTP **B1**.

Exam-style 3.1 ■ 2 marks

State **two** differences between **TCP** and **UDP**.

Solution 3.1

Worked steps

Any two: TCP is **connection-oriented**, UDP **connectionless**; TCP **guarantees delivery and order**, UDP does not; TCP **retransmits** lost packets, UDP does not; TCP has higher overhead **B1** **B1**.

Exam-style 3.2 ■ 3 marks

State the purpose of each protocol: **HTTP**, **FTP**, **SMTP**.

Solution 3.2

Method: Application protocols

Worked steps

HTTP — request/transfer **web pages**; **FTP** — transfer **files**; **SMTP** — send email **B1 B1 B1**.

Exam-style 3.3 ■ 2 marks

Explain why a protocol is **essential** for communication between two computers.

Solution 3.3

Method: Why protocols, and layers

Worked steps

Without an agreed protocol the two computers have no shared rules for **format/order/meaning** (B1), so each side cannot interpret the other's data and communication **fails** (B1).

Exam-style 3.4 ■ 2 marks

State **one** difference between **POP3** and **IMAP**.

Solution 3.4

Worked steps

POP3 usually **downloads and removes** mail from the server; **IMAP** **keeps** mail on the server and syncs across devices **B1 B1**.

Exam-style 3.5 ■ 4 marks

Describe the purpose of the **Application layer** and the **Transport layer** of the TCP/IP suite.

Solution 3.5

Method: Why protocols, and layers

Worked steps

Application layer — provides network services to the user's programs (e.g. HTTP, SMTP) and formats the data **B1 B1**. **Transport layer** — splits the data into packets and provides reliable, in-order delivery (TCP) using port numbers **B1 B1**.

Exam-style 3.6 ■ 3 marks

A company's staff use email and a web application over the internet.

(a) **Explain** why protocols are essential for communication between computer systems.

(b) **Complete** the table by naming the protocol used for each task.

task	protocol
retrieving email, deleting it from the server	_____
sending email to a mail server	_____
transferring a large file to a server	_____
requesting a web page securely	_____

Exam-style 3.6 ■ 3 marks

- (c) **Describe** two ways in which **packet switching** ensures a complete message arrives correctly, even though the packets may travel by different routes.
- (d) **State** the layer of the TCP/IP model at which each of the following operates: an IP address, a port number, and HTTP.
- (e) **Explain** why the layered model makes it easier to introduce a new application protocol.

Solution 3.6

Method: Why protocols, and layers

Worked steps

- (a) A protocol is an agreed **set of rules** for the exchange **B1**, covering the format of the data, the order of the messages, the speed, and how errors are handled **B1**. Without agreement on all of that, two systems from different manufacturers could not interpret each other's bits at all **B1**.
- (b) Retrieving and deleting email — **POP3** **B1**; sending email — **SMTP** **B1**; transferring a large file — **FTP** **B1**; a secure web page — **HTTPS** **B1**.
- (c) Any two, developed: each packet carries a **sequence number**, so the receiver can reassemble them in the right order however they arrive **B1** **B1**. Each packet carries a

Solution 3.6

checksum or error check, and a packet that fails it is **re-requested** from the sender **B1 B1**. Also acceptable: the receiver sends acknowledgements and the sender retransmits anything unacknowledged within a timeout.

(d) An IP address — the **internet (network)** layer **B1**; a port number — the **transport** layer **B1**; HTTP — the **application** layer **B1**.

(e) Each layer only has to work with the layer directly above and below it through a defined interface **B1**, so a new application protocol can be added at the top without changing the transport, internet or link layers, or any of the hardware **B1**.